



Return Center Shipping Address:

Stericycle
 Trade Returns
 2670 Executive Drive
 Indianapolis, IN 46241

A Return Shipping Label can be obtained by providing your company information and debit memo via:

Website: <http://www.expertezlabel.com>
 Non-CII Controlled Email: gtr@stericycle.com
 Non-CII Controlled Fax: 877-546-9068

Schedule II Controlled Substances cannot be returned without a Return Authorization and DEA 222 Form. Please request proper documentation prior to shipping C-II product.

CII Controlled Email: CIIrequests@stericycle.com
 CII Controlled Fax: 888-345-1445
 Customer Service: 877-546-8441

Last Updated: 09.15.2012

Returned product MUST be segregated within the shipping container according to Debit Memorandum and Return Authorization, if applicable. Deviations from these shipping procedures may prohibit processing and credit issuance.

Manufacturers' Policies Are Subject To Change Without Notice and Not Under Stericycle Control

Manufacturer	Products Accepted	Reimbursement Method	Reimbursement \$ Limit	Reimbursement Partial Policy	Expiration Date Policy	Other Information
Abbott Diabetes Care	All Freestyle and Precision products	Credit or exchange is available with Abbott Diabetes Care approval	None	N/A	6 months prior to and up to 12 months after	IT is REQUIRED by Abbott Diabetes Care to fax a copy of the debit to 888-548-8525 prior to making return.
Actavis	Kadian ONLY	Credit	None	Credit will not be issued for partials	6 months prior to and up to one year after	
ASTRAZENECA	All	Indirect Accounts Credit Through Wholesaler Credit to Direct Accounts	None	Partial credit will be issued based on actual count up to 100% of the full bottle. No credit for partial creams, ointments, or vials. No credit will be issued for broken/damaged items	6 months prior to through one year beyond expiration	<ul style="list-style-type: none"> Non-direct accounts: please furnish your wholesaler name and address Product must be returned in original container for credit Credit will not be issued for empty containers Lot numbers and expiration dates must be legible for credit reimbursement. Items that are not purchased directly from AstraZeneca, an authorized AstraZeneca distributor or an AstraZeneca direct account will not be credited.

<p>BAXTER ANESTHESIA & CRITICAL CARE</p>	<p>All Baxter Pharmaceutical Products</p>	<p>Direct: Credit Credit Policy: 80% WAC minus 5% fee (76%) Indirect: Credit to Wholesaler</p>	<p>None</p>	<p>Original seal intact packs only No credit given for open and or partial packs.</p>	<p>6 months before and within 12 months after expiration</p>	<ul style="list-style-type: none"> • Products returned 6 months before and within 12 months after expiration are eligible for 76% credit • Baxter Medication Delivery, BioScience and Renal Division Products are not eligible for return • No reimbursement for product sold on a non-returnable basis • Product Complaints - Contact Baxter Professional Services Dept. 1-800-262-3784
<p>Daiichi Sankyo</p>	<p>Benicar, Welchol, Evoxic Floxin, Azor Indirect Returns ONLY Direct Accounts must return to Daiichi Sankyo, Inc for credit. Please refer to the entire Daiichi Sankyo, Inc Direct Returns Policy for detailed information regarding returns. Please contact Customer Service at 1-877-892-3246 for a Return Authorization (RA) Number.</p>	<p>InDirect Accounts Credit Thru WHLS Direct Accounts Credit</p>	<p>None</p>	<p>Non Direct Customers may return partial product quantities. Credit will be issued as follows: - 0-33% of bottle = 0% reimbursement - 34-66% of bottle = 33% reimbursement - 67-99% of bottle = 66% reimbursement - 100% of bottle = 100% reimbursement</p>	<p>Non Direct Customers 6 months prior to expiration date Must be returned within 12 months past expiration date</p>	<p>Non returnable items include: Items deemed non returnable at sale Items obtained illegally through unauthorized distribution channels, or in violation of Daiichi Sankyo Terms and Conditions Items damaged by fire, cold, water, heat, smoke or improper storage Repackaged products Products were involved in bankruptcy sale or proceeding Please refer to the entire Daiichi Sankyo, Inc returns policy for detailed information regarding returns</p>
<p>DEY Labs</p>	<p>ALL</p>	<p>Direct Accounts Credit Indirect Accounts Checks</p>	<p>None</p>	<p>Credit will not be issued for partials except in NC, GA and MS.</p>	<p>Direct Accounts 6 months prior to expiration / 12 months after expiration Indirect Accounts Post-expiration only</p>	<p>Credit will be issued based on Dey returned goods policy. Final credit shall be determined by Dey. Authorization to return or destroy product does not guarantee credit. Dey, in its sole discretion, reserves the right to destroy product as having no value.</p>

<p>Eisai Inc.</p>	<p>Aricept® Aciphex Zonegran Fragmin MGI PRODUCTS</p>	<p>Direct Accounts Credit</p> <p>Indirect Accounts Checks</p>	<p>None</p>	<p>Increments of 25%</p> <p>Maximum of 75%</p> <p>WAC Minus 10%</p>	<p>Within 6 Months Of Expiration Date OR Up To 12 Months Beyond Expiration Date</p>	<p>Returnable Items:</p> <ul style="list-style-type: none"> • Short Dated Merchandise, In Original Container and Bearing the Original Label, Within 6 Months of the Expiration. • Outdated Merchandise, In The Original Container And Bearing The Original Label, Up To 12 Months Beyond The Expiration Date. • Product Shipped Directly That Is Damaged In Transit, Subject To The Above F.O.B> Terms, Or Material Shipped In Error By Seller. • Discontinued, Withdrawn Or Recalled Merchandise <p>Non-Returnable Items:</p> <ul style="list-style-type: none"> • In-date Product (Product with More Than 6 Months Expiration Dating Remaining). • Packages With Label Removed. • Repackaged Product. • Product That Has Been In a Fire, Clearance, Bankruptcy, or Similar Sale. • Product Sold On A "Non-Returnable" Basis. • Products Dated More Than 12 Months Beyond The Expiration Date Noted On The Package. (Product May Be Returned For Destruction, But No Credit Will Be Issued). • Merchandise Purchased Or Otherwise Obtained In Violation Of Any Federal, State, Or Local Law Or Regulation. • Merchandise Destroyed Or Damaged From Causes Such As Fire, Water, Tornado, catastrophe, Etc., "And Merchandise That Has Otherwise Deteriorated Due To Conditions Occurring After Shipment And Beyond The Control Of Seller, Such As Improper Storage Or Handling, Heat, Cold, Smoke, Etc." • Products Not Distributed By Seller.
<p>ELAN PHARMACEUTICALS INC.</p> <p>(CONSOLIDATING ELAN PHARMACEUTICALS, INC, AND DURA PHARMACEUTICALS, INC.)</p>	<p>Maxipime Azactam Prialt Tysabri</p>	<p>Direct Accounts Credit</p> <p>Indirect Accounts Checks</p>	<p>None</p>	<p>No credit for partials; full bottles only</p>	<p>Product Within 6 Months of Expiration</p> <p>OR</p> <p>Within 12 Months Past Expiration Date</p> <p>Note: Tysabri, Prialt and Frozen Azactam product <u>must be expired</u> or within 12 months past expiration date</p>	<ul style="list-style-type: none"> • Policy Covers Both Direct & Non-Direct Accounts As Noted • Expired Products Only • No Divested Product • Product outside Policy will not be accepted for return, nor reimbursement allowed. • All Direct Account Return Documentation must contain Debit Memo Number. • Product Involved In Fire, Sale Or Bankruptcy Not Eligible For Return or reimbursement • Elan reserves final decision on whether reimbursement is granted and the value.

<p>FOREST PHARMACEUTICALS</p>	<p>All</p>	<p>Direct Accounts Credit</p> <p>Indirect Accounts Checks</p>	<p>\$ 2,000.00</p>	<p>Partial 1-24% = 0% 25-49% = 25% 50-74% = 50% 75-99% = 75% No Partial Liquids, Powders, Solutions, Ointments</p>	<p>Product Within 3 Months Of Expiration, And Expired Product Within 12 Months Of Expiration Date.</p>	<ul style="list-style-type: none"> • Retail Pharmacies ONLY, Can Participate In The One Box Program • Credit Will Not Be Issued For The Following: a) Product Sold On A Non-Returnable Basis b) Repackaged Product And-Or Products Not In Original Container c) Products Involved In Fire, Flood Or Bankruptcy Sale d) Products Acquired In Other Than Normal Distribution Channels • Products Returned Outside Forest Policy Guidelines Will Be Destroyed And Credit Will Not Be Issued • Merchandise Purchased Under Contract Or Promotion Will Be Credited Accordingly • Forest Pharmaceuticals Will Not Reimburse Any Handling Fees Associated With Returns Through A Third Party Agent
<p>Meda Pharmaceuticals (Formerly Medpointe Pharmaceuticals)</p>	<p>All</p>	<p>Direct Accounts Credit</p> <p>Indirect Accounts Checks</p>	<p>None</p>	<p>Exact Count</p>	<p>3 Months Prior to Expiration Or One Year Beyond Expiration</p>	<ul style="list-style-type: none"> • Product Returned in Original Container (unopened and opened/partial products) Will Be Calculated Using MedPointe Pharmaceuticals Current Returned Goods Pricing Schedule • Product Originally Sold On A Non-Returnable Basis, Repackaged Product or Product Damaged By Fire, Water, Improper Storage, Etc., Should Be Returned For Disposal, But It is Not Eligible For Credit • Transportation Charges On Return Goods Are To Be Prepaid • Product With Defaced Or Damaged Labels Where Manufacturer Or Expiration Date Cannot Be Determined Should Be Returned For Disposal, But It Will Not Be Eligible For Credit
<p>MYLAN PHARMACEUTICALS, INC.</p>	<p>All</p>	<p>Direct Accounts Credit</p> <p>Indirect Accounts Checks</p>	<p>None</p>	<p>Indirect Bottles Must Contain 50% For Credit Prorated To Closest One Fourth (1/4) Bottle</p>	<p>Indirect Expired Products Only Must Be Returned Within 12 Months Past Expiration</p>	<p>Indirect</p> <ul style="list-style-type: none"> • Overstocks Cannot Be Returned. • Original Containers Only. • Product Outside Policy Guidelines Will Not Be Returned To Customer And No Payment Will Be Issued. • Transportation Charges, Including Insurance, Are The Responsibility Of The Customer. • Package Sizes GREATER THAN 1000 Are Non-Returnable. • Mylan Pharmaceuticals, Inc. Reserves The Right To Value Such Goods At The Original Selling Price Or The Current Selling Price, Whichever Is Lower.

Par Pharmaceutical, Inc	All Par Pharmaceutical Products	Credit -----		No credit for Partial, Full bottles only	6 month prior to and up to one year after -----	<p>For product returns due to shipping error or product damaged in shipment, please contact Par's Returned Goods Administration at 800-828-9393, option #3. You can also visit our website, www.parpharm.com for more information.</p> <p>*NOTE Indirect accounts should return product to their wholesaler for credit. PAR will no longer directly reimburse indirect returns.</p>
Ranbaxy Pharmaceuticals & Ranbaxy Laboratories	All Products	<p>Direct Accounts credit</p> <p>InDirect Accounts credit through wholesaler</p> <p>"Credit will not be issued if DEBIT MEMO and WHOLESALER information is not provided."</p>	Current Price or Acquisition Cost" which ever is the lesser"	Partials accepted based on dating policy Original container only	Six months prior or twelve months after expiration	<p>Products Not Eligible for Return:</p> <ul style="list-style-type: none"> Merchandise involved in a fire sale, sacrifice sale or bankruptcy sale. Merchandise subject to improper storage conditions. Products damaged by fire, smoke, heat or water resulting from a fire or other casualty occurrence or insurable hazard. Merchandise sold expressly on a non-returnable basis. No credit will be issued when proof-of-delivery cannot be verified. Merchandise obtained in violation of State and or Federal regulations. <p>Credit Information:</p> <p>Non Direct accounts – must list wholesaler and debit memo # in order to receive credit</p>
SHIRE US INC	All	<p>InDirect Account— credits issued through Wholesaler</p> <p>Direct Account— credits issued through Shire</p>	None	<p>Full Credit issued at 85% of current direct acquisition list price if in policy and in original container.</p> <p>Credit given on partials prorated to closest ¼ on Controlled and Rx Products only...</p> <p>1-24% = 0 25-49% = 25% 50-74% = 50% 75-99% = 75% No credit on OTC partials</p>	Expired products within one year of expiration date	<p>NON RETURNABLE GOODS</p> <ul style="list-style-type: none"> Returned product must have been purchased directly from Shire US Inc. to receive credit. Items damaged due to insurable causes such as fire or natural disaster, damaged due to improper handling/storage. Product sold on a non-returnable basis. <p>MISC NOTES</p> <ul style="list-style-type: none"> Customer must prepay transportation charges. NOTICE: Items shipped in error, item discrepancies or items damaged in shipping must be submitted to our Customer Service Dept. within 48 hrs or receipt to receive full credit. Call Customer Service @ (800) 828-2088 to report such instances. CII products must have a DEA Form 222, which should be obtained from One Box Returns.

<p>UDL LABORATORIES, INC. NonDirect Accounts Policy</p>	<p>Prior authorization is required for all returns. Authorization may be obtained by calling Stericycle at 800-777-6565.</p> <p>This applies to Outdated Returns ONLY, for all other returns please call Customer Relations at 800-848-0462.</p>	<p>A check will be issued for products meeting all criteria, with the exception of government facilities, which are issued credit through their designated wholesaler.</p>	<p>UDL reserves the right to value goods at the original selling price or current selling price, in its sole discretion.</p>	<p>Credit will not be issued for partials</p>	<p>6 months before expiration and 12 months past expiration</p>	<p>Products Eligible for Return:</p> <ul style="list-style-type: none"> • Product within the expiry timeframe. • UDL and /or MylanBertek labeled product only, in full unopened packages. • Product must be in original container. <p>Products Not Eligible for Return:</p> <ul style="list-style-type: none"> • All products not specifically identified under “Eligible”. • Unauthorized returns. • Returns with more than 6 months remaining shelf life and returns beyond 12 months past expiration. • Product, which has deteriorated because of inherent characteristics or a result of improper storage, or damage by fire, smoke, water or other influences beyond control. • Product involved in sacrifice, fire or bankruptcy sales. • Product sold on a non-returnable basis. • Adulterated product. <p>Additional Policy Information:</p> <ul style="list-style-type: none"> • Registrant's Inventory Drugs Surrendered will be processed by Stericycle. The DEA Form 41 must include lot and expiration date. • Transportation charges, including insurance, are the responsibility of the customer. • UDL, in its sole discretion, reserves the right to destroy product as having no value when deemed unfit for sale whether it is returned with or without approval. • Processing and disposal fees attributed to any processor other than Stericycle will not be reimbursed by UDL. <p>Additional Credit Information:</p> <ul style="list-style-type: none"> • Allow 2-4 weeks after receipt of product for checks to be issued. • In order to receive payment, each box of returns must obtain a signed Credit Authorization and Acceptance Agreement with preprinted return authorization shipping labels attached to outside carton(s) or the box of returns will be destroyed without credit. • Return authorizations are valid for a period of thirty (30) days only. Returns received with outdated/invalid authorizations will be handled as unauthorized returns and destroyed without credit
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<p>ZYDUS</p>	<p>All</p>	<p>Direct Accounts Credit Indirect Accounts Checks</p>	<p>None</p>	<p>Partial or open bottles will be accepted for return destruction as required by law; however, no credit will be issued for any open or partial bottles. Prior written approval required for all returns of overstocked product with greater than 12 months expiration. This merchandise will be subject to a 15% restocking fee.</p>	<p>3 months prior to or one year beyond expiration</p>	<ul style="list-style-type: none"> • Non-direct accounts: please furnish your wholesaler name and address • Product must be returned in original container for credit. • Credit will not be issued for damaged containers. • Items that are not purchased directly from Zydus or an authorized Zydus distributor will not be credited.
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